



## Privacy Statement

This information is collected by the DHS Concessions Unit and your local council for the purpose of administering your concessions. Without this information, we are unable to provide your concession.

Your information will be disclosed to your council to enable them to process your concession.

You are able to request access to the personal information that we hold about you, and to request that it be corrected if necessary. Please contact the Concessions Information Line on **1800 658 521** (toll-free) with any queries about this statement.

## Consent to check Centrelink details

I authorise Centrelink to confirm with the Department of Human Services (DHS) and my local council the current status of my Commonwealth Benefit and other details as they pertain to my concessional entitlement. This involves electronically matching details I have provided to DHS and my council with Centrelink or Department of Veterans' Affairs (DVA) records to confirm whether or not I am currently receiving a Centrelink or DVA benefit.

I understand that this consent, once signed, is effective only for the period I am a customer of my council. I also understand that this consent, which is ongoing, can be revoked any time by giving notice to my council.

I understand that if I withdraw my consent, I may not be eligible for the concession provided by DHS and my council.

Applicant's  
Signature

Date     /     /

## Application form return details

Please return this form to your local council. Addresses can be located on your previous statement or please visit [www.localgovernment.vic.gov.au](http://www.localgovernment.vic.gov.au) and click on 'Find your local council' on the left-hand side of the screen. There you can find the name of your council, contact details and address.

## Checklist — have you (Please ✓)

- Completed all of your details in this application form.
- Signed and dated the privacy statement.

**Without the information requested, we are unable to access your eligibility and grant you the rebate.**

## What concession cards are eligible?

Eligible cards are:

- Pensioner Concession Card — issued by Centrelink or Department of Veterans' Affairs
- Department of Veterans' Affairs Gold Card — War Widow (WW)
- Department of Veterans' Affairs Gold Card — Totally and Permanently Incapacitated (TPI)

## How much is this concession?

This concession offers a discount on (municipal) council rates up to a yearly maximum which is indexed every year. Please contact your council to find out the current amount.

## Is there any other criteria?

Yes, for you to be able to claim a concession on your municipal rates and charges you must ensure that:

- You have any one of the eligible concession cards and it is valid at the time of application, and
- You are the person responsible for payment of the account, and
- Your name is on the account, and
- Your name and address on the account matches that on the concession card.

## How many properties can I claim for a concession?

You can claim for one property only.

Eligible cardholders can only claim a concession on their principal place of residence. For the purpose of this concession, the address on the concession card will be considered as your principal place of residence.

## What else do I need to know?

Renters can claim this concession if they have entered into an agreement/contract with the landlord to be responsible for the payment of council rates.

**For further information, please contact your local council, or call the Concessions Information Line on 1800 658 521 (toll-free).**

**For multilingual information, please call the Translating and Interpreting Service on 131 450.**