

Agriculture Victoria is working with producers and industry in response to continuing flood events across parts of Victoria. An important part of our role in emergencies is assisting producers with urgent animal welfare issues and assessing agricultural impacts to inform government of the support needs of producers.

To view a comprehensive **floods resource directory** on your mobile phone and access the latest links, follow these steps:

1. Open the camera app on your phone.
2. Hold your phone so the QR code appears in view.
3. Tap the link.



**Call Agriculture Victoria on 1800 226 226** to report flood damage and losses and for urgent animal welfare needs.

**Telephone: 1800 226 226**, press 9 if an interpreter is required.

**Email:** [recovery@agriculture.vic.gov.au](mailto:recovery@agriculture.vic.gov.au)

**Website:** [agriculture.vic.gov.au/floods](https://agriculture.vic.gov.au/floods)

**A Flood Recovery Hotline** has also been established that Victorians impacted by the floods can call for help or assistance regarding:

- Navigating available supports; and
- Mental health and wellbeing support

The Recovery Hotline is open 7:30 am – 7:30 pm every day. **Call 1800 560 760.** Press 9 if an interpreter is required.

### **Flood and storm advice and support**

If you think you may be eligible for an emergency relief payment, complete the online application form

<https://emergencypayments.dffh.vic.gov.au/>

## Financial Assistance and Support

A support package is available for flood-affected farmers:

- **Primary Producer Recovery Grants:** Up to \$75,000 grants to cover the cost of recovery and get businesses up and running again.  
**Note:** This replaces the \$10,000 Primary Producer Flood Clean-Up, Relief Grants announced on 19 October. Producers that have received a Primary Producer Flood Clean-Up Relief Grant of \$10,000 can now apply for up to a further \$65,000 under the Primary Producer Recovery Grant, bringing the total to \$75,000.
- **Rural Landholder Grants:** Up to \$25,000 grants to cover the costs of disaster impacts for small-scale producers.
- **Primary Producer Concessional Loans:** Up to \$250,000 to restore or replace damaged equipment and infrastructure, or to cover the short-term business expenses.
- **Primary Producer Transport Subsidies:** Up to \$15,000 to support the transport of emergency fodder or stock drinking water, and the movement of livestock.

Visit: [ruralfinance.com.au/Industry-programs/victorian-primary-producer-flood-recovery-package](https://ruralfinance.com.au/Industry-programs/victorian-primary-producer-flood-recovery-package)

## Emergency Relief Payments

Emergency financial assistance is available for community members whose households have been impacted by the current flood emergency in Victoria to help them to meet their relief needs.

- [https://emergency.vic.gov.au/relief/#current\\_events](https://emergency.vic.gov.au/relief/#current_events)
- <https://www.servicesaustralia.gov.au/natural-disaster-events?context=60042>

## Rural Financial Counselling Service (RFCS)

The Rural Financial Counselling Service provides free and independent financial counselling to eligible farmers, fishers, foresters and small related enterprises who are experiencing, or at risk of, financial hardship, including:

- identifying financial and business options and developing an action plan
- negotiations with lenders
- applications for Farm Household Allowance
- referrals to other professional services including accountants, agricultural advisors, education, or counselling.

**To find a Rural Financial Counsellor** in your region visit <https://nema.gov.au/get-support/rural-financial-counselling-service/rural-financial-counselling-service-information/locations#/map>

**More technical support and information** is available on our website including financial advice, resources for recovery etc. visit <https://agriculture.vic.gov.au/floods>